

Privacy Policies

Chitchat Research's - Privacy Statement

Chitchat Research Pty Ltd's ACN 162 979 884 trading as Chitchat Research ("**Chitchat Research**") is committed to protecting your privacy and personal information when you deal with us.

Chitchat Research's privacy policies support and comply with the Commonwealth legislation that deals with how businesses may collect, hold and use personal information about individuals. That legislation is the *Privacy Act 1988* (the "Act") and the Australian Privacy Principles introduced by that Act. Chitchat Research, as required by the Act (particularly Part IIIA) and the associated Australian Privacy Principles, has two privacy policies. The first is Chitchat Research's Australian Privacy Principles Privacy Policy ("APP Privacy Policy") which is Chitchat Research's general privacy policy in respect of Chitchat Research's general day to day involvement with the public and Chitchat Research's customers and which is not related to Chitchat Research's activities as a credit provider to commercial customers. Chitchat Research also has a Credit Reporting Privacy Policy. Insofar as Chitchat Research is a credit provider, it is also required to have a Credit Reporting Privacy Policy under Part IIIA of the Privacy Act.

Both the APP Privacy Policy and Credit Reporting Privacy Policy can be viewed by clicking on the links at the bottom of this statement.

Chitchat Research:

- will only collect personal information from you with your prior knowledge and consent. You can access our website and browse the site without disclosing personal information.
- will only use personal information provided by you for the purposes for which it was collected and Chitchat Research will not disclose your personal information to a third party, except when it is required to facilitate a service you have requested or as required by law.
- has implemented security technology, rules, measures and policies to protect the personal information under our control against: unauthorised access, improper use, alteration, unlawful or accidental destruction and accidental loss.
- will remove personal information from our systems where it is no longer required (except where archiving is required).

If you wish to view the personal information you have provided and/or which Chitchat Research holds about you, or you wish to comment on or obtain further information about our privacy policies, please contact our privacy officer:

Chitchat Research's Complaint's Officer

Po Box 697

Albany Creek QLD 4035

Telephone: 07 3325 1000

Email: enquiries@chitchatresearch.com.au

APP PRIVACY POLICY

CREDIT REPORTING PRIVACY POLICY

COMPLAINTS HANDLING POLICY